



Monitor		Description	Servers		Workstations	
			AM Serve	AM Care	AM Serve	AM Care
CPU Usage	Daily	Alerts on CPU usage over 90% for extended period of time.	●	●	●	●
Disk Space - Free	Daily	Monitors all Disks and alerts when free space reaches a threshold. Prevents server or application failure due to loss of free disk space.	●	●	●	●
Disk Failure	Daily	Predictive disk failure detection. Notifies when behavior indicates a failure is evident. Provides time to replace disk proactively.	●	●	●	●
Memory Usage	Daily	Monitors memory usage. Alerts when threshold is exceeded for extended time.	●	●	●	●
Disk Fragmentation	Monthly	Disk Fragmentation can impact performance. Alerts when fragmentation reaches threshold so a defrag can be scheduled.	●	●	●	●
Patch Status Out of Date	Weekly	Verifies status of Windows Updates that are out of date.	●	●	●	●
Patch Status Failed Updates	Weekly	Alerts on Windows Updates that fail to install correctly.	●	●	●	●
Patch Status Missing Service Pack	Weekly	Alerts when Windows Service Packs are missing.	●	●	●	●
Anti-Virus Out of Date	Daily	Notifies when Anti-Virus application is out of date.	●	●	●	●
Anti-Virus Software Disabled	Daily	Alerts when Anti-Virus software has been disabled or failed to start.	●	●	●	●
Anti-Virus Software Missing	Daily	Alerts on Machines that do not have Anti-Virus software installed.	●	●	●	●
Connectivity	Daily	Monitors connectivity to the NOC.	●	●	●	●
Disk Page / Sec	Daily	Disk monitor to ensure the disks are performing to meet business needs.	●	●		
Disk Queing	Daily	Disk monitor to ensure the disks are performing to meet business needs.	●	●		
Disk NTFS Errors	Weekly	Alerts when NTFS errors occur on file shares.	●	●		
Disk MFT Fragmentation	Monthly	Master File Table fragmentation can decrease seek time and disk performance.	●	●		
Event Log Critical Events	Daily	Daily check of event logs for errors and warnings.	●	●		
Event Log Recurring Critical	Daily	Daily check of event logs for critical error that continue to repeat.	●	●		
Uptime	Daily	Monitor for system uptime. Allows to schedule reboots.	●	●		
Temperatures	Daily	Internal system temperature monitors. Alerts when the system is not as cool as needed.	●	●		
Fans	Daily	Alert when an internal system fan fails.	●	●		
Power Supply	Daily	Alert when an external/internal power supply fails.	●	●		